



March 27, 2020

Dear Neighbors,

Our top priority is to keep our community safe and healthy. To that end, we have been closely monitoring the recommendations and actions being taken by Arizona Governor Ducey's Office and the Centers for Disease Control and Prevention (CDC), to help decrease the potential spread of the coronavirus (COVID-19).

After careful consideration, the Board of Directors has determined that it is necessary to extend the closure of both the Starpointe and Presidio Residents Clubs, the Community Services Office, and the Yacht Club until Governor Ducey has lifted his Executive Order closing Restaurants except drive thru and delivery, Bars, Movie Theaters, and Gyms & Fitness Clubs and limiting public gatherings.

What does this mean for residents?

- **Community Services Office:** The staff will continue to work remotely to ensure that business continues as normal. Associates will be answering phones and emails Monday through Friday, 8am to 5pm.
- **Design Review Modification Applications:** Applications are being processed as scheduled. Submit your application via email to ahelms@ccmcnet.com.
- **Covenants & Compliance:** Staff is available via telephone and email during regular business hours. Email inquiries can be directed to aolson@ccmcnet.com.
- **Lifestyle:** Our team is continuing the planning the 2020 and 2021 events and creating virtual events for our community during this time of social distancing. If you need assistance from the Lifestyle team, they can be reached at hbenigno@ccmcnet.com.
- **Communications:** We are still sending out our monthly magazine, and the weekly email newsletters, and updating our website with the most current information available on community events and operations. For help with the Life in Estrella website or to gain access to it, email cbernard@ccmcnet.com.
- **Facilities:** The team is continuing to work outside to maintain the common area amenities and to oversee onsite vendors. On-site staff is continuing to deep clean the Residents Clubs and Yacht Club. Work orders are being processed and can be submitted online or via email to evegge@ccmcnet.com.
- **Patrol:** The patrol team continues their regular patrols and can be reached via phone or text at 602-329-0462.
- **Board and Committee Meetings:** All non-essential Board and committee meetings are suspended until further notice.
- **Common Areas:** While our team is making regular rounds to sanitize the amenities, including regular visits to the playgrounds and restrooms, residents visiting the community common area amenities do so at their own risk and are encouraged to take preemptive

measures such as hand washing and hand sanitizing during and after visiting these amenities. If you or your family is showing symptoms of an illness, please refrain from using the common area amenities at this time.

Thank you all for your patience during this period of uncertainty. We'll continue to share updates as the situation evolves. We are grateful that you have chosen to call Estrella home and will continue to comply with all CDC best practices for your protection.

Sincerely,

The Board of Directors

Estrella Contact Information

The following numbers will be answered by an associate Monday-Friday, 8am to 5pm.

Community Services Office: 623-386-1112

Starpointe Residents Club: 623-386-1949

Presidio Residents Club: 623-322-7841

Estrella Patrol: 602-329-0462 (during evening hours only)